

COMPETITION TERMS AND CONDITIONS

Win OSRS Plushies!

1 THE COMPETITION

- 1.1 The promoter and organiser of this competition is Jagex Limited of 220 Cambridge Science Park, Cambridge, England, CB4 0WA ("**Jagex**", "**us**", or "**we**"). These terms and conditions govern the legal relationship between Jagex and you (referred to in these terms and conditions as "**you**", or "**entrant**") in relation to the competition.
- 1.2 Please read these terms and conditions carefully, and in particular clauses 6.2, 10.1 and 10.2 regarding how we will handle your personal data in relation to the competition.
- 1.3 All information detailed on any of Jagex websites (including but not limited to jagex.com, www.runescape.com and www.oldschool.runescape.com, hereafter referred to as "**Jagex Websites**"), digital platforms, games or apps or published in any of our newsletters in relation to the entry requirements for this competition form part of these terms. In the event of any discrepancy or conflict between that information and these competition terms, the specific competition terms and conditions will prevail.
- 1.4 Discord, Twitter, Facebook, Twitch, Reddit and Instagram (or any other social media site) do not endorse or sponsor any competitions hosted by Jagex and we are not affiliated with Facebook or any other social media site in any way.

2 HOW TO ENTER

- 2.1 In order to have the opportunity to win a prize, you must follow the relevant instructions set out in Schedule 1.
- 2.2 The various opening and closing dates of the competition are set out in Schedule 1.
- 2.3 Competition entries must be received by Jagex by no later than the relevant time and date set out in Schedule 1. Competition entries received by us after the relevant closing date set out in Schedule 1 (whether or not they were sent before) will be void

and will not be entered into the relevant prize draw.

- 2.4 No purchase is necessary to enter the competition and there is no charge to register for use of a Jagex Website.
- 2.5 All entries must be accompanied by your name, address, either a telephone number or email address (or, if you enter the competition by commenting in a public forum, you must provide these details upon request).
- 2.6 Jagex will not accept:
 - 2.6.1 responsibility for competition entries that are lost, mislaid, damaged, or delayed in transit, regardless of cause, including, for example, as a result of any postal failure, equipment failure, technical malfunction, systems, satellite, network, server, computer hardware or software failure of any kind; or
 - 2.6.2 proof of posting or transmission as proof of receipt of entry to the competition.
- 2.7 There is a limit of one entry to the competition per person. Entries on behalf of another person will not be accepted and joint submissions are not allowed.
- 2.8 By submitting your entry, you confirm that you have read and understood these terms and conditions and agree to be bound by them.

- 2.9 For help with entries, please contact competitions@jagex.com.

3 THE PRIZES – ONE OF 4 OSRS PLUSHIE DESIGNS

- 3.1 The prizes are one of 4 Old School RuneScape plushie designs ("Nieve", "Bob the Cat", "Wise Old Man" and "Gnome Child") and a total of 12 plushies are available to be won.

- 3.2 The prizes are supplied by Makeship Ltd of 422 Richards St, Suite 170, Vancouver, BC., V6B 2Z4, Canada (the “**Supplier**”).
- 3.3 Prizes are subject to availability. We reserve the right, including where required to by circumstances beyond our control, to substitute a prize with a cash alternative to the value of £30-£40, or to substitute the prize with a reasonably equivalent prize or one of greater value.
- 3.4 Each winner is responsible for any costs or expenses involved in claiming or using their prize other than those that are expressly stated above as being included as part of the prize.
- 3.5 The prizes may be subject to additional terms and conditions imposed by the Supplier or other organisation connected to this competition (for instance please see further information setting out possible additional costs that Supplier may charge a winner on delivery at <https://support.makeship.com/hc/en-us/articles/8197660005389-Are-there-additional-costs-upon-delivery-customs-duties-taxes>).
- 3.6 The prizes are not negotiable or transferable.
- 3.7 The prizes are for the named winners only and cannot be given or transferred to any other person.

4 ELIGIBILITY

- 4.1 To enter this competition, you must be, subject to clause 4.2, a legal resident in: (a) all states within Australia, and/or New Zealand, as well as throughout Hong Kong and/or Singapore; (b) all countries within Europe except Northern Ireland, Italy, Aland Islands (Ahvenanmaa), Andorra, Azores, Balearic Islands, Canary Islands, France (Metropolitan), Gibraltar, Guernsey, Isle of Man, Jersey, Kosovo, Madeira, Spanish Territories of North Africa ; (c) the following: states within the USA: Alabama; Alaska; Arizona; Arkansas; California; Colorado; Connecticut; Delaware; Florida; Georgia; Hawaii; Idaho; Indiana; Illinois; Iowa; Kansas; Kentucky; Louisiana; Maine; Maryland; Massachusetts; Michigan; Mississippi; Missouri; Minnesota; Montana; New Hampshire; New Jersey; New Mexico; New York; North Carolina; Oregon; Oklahoma; Pennsylvania; Nebraska; Nevada; North Dakota; Ohio; Rhode Island; South Carolina; South Dakota; Tennessee; Texas; Utah; Vermont; Virginia; West Virginia; Washington; Wisconsin; Wyoming; (d) the following provinces within Canada: Alberta, British Columbia; Manitoba; Ontario; Newfoundland and Labrador; New Brunswick; Northwest Territories; Nova Scotia; Nunavut; Saskatchewan; Yukon and Prince Edward Island; and (e) the following countries in Latin America: Argentina, Chile, Paraguay, Peru, Uruguay, Mexico, Colombia, Brazil (these regions together (subject to clause 4.2) the “**Competition Jurisdiction**”) and be aged 18 years or over at the time of entry.
- 4.2 Please note that you will not be eligible to enter the competition if you are a resident in any of the countries that Supplier does not ship to (as set out at <https://www.makeship.com/shipping-destinations>) (“**No-Ship List**”). If there is any conflict between the No-Ship List and those countries listed in clause 4.1, the No- Ship List shall prevail and the definition of “Competition Jurisdiction” shall be construed accordingly.
- 4.3 The following persons are not eligible to enter:
- 4.3.1 our employees or workers, or the employees or workers of any our holding or subsidiary companies;
- 4.3.2 employees or workers of any organisation involved in the operation or administration of this competition including prize suppliers and advertising agencies; or
- 4.3.3 members of the immediate families or households of clauses 4.2.1 and 4.2.2 above.
- 4.4 If you are based outside of the Competition Jurisdiction, or your jurisdiction has legal or regulatory rules that invalidate these terms or make Jagex’s performance of them impossible, Jagex will not accept your competition entry and you will be deemed

- to have been automatically disqualified from it.
- 4.5 In entering the competition, you confirm that you are eligible to do so and eligible to claim any prize you may win.
- 4.6 We may ask for proof of age, residence, or eligibility. Delay or failure to provide the evidence to our reasonable satisfaction may result in an entry being void or a prize being forfeited.
- 4.7 Our decision as to whether an entrant (or their entry) is eligible for this competition is final and we are not obliged to provide any reasons for disqualification.
- 4.8 Entries will be void if they are:
- 4.8.1 automatically generated by a computer;
 - 4.8.2 completed by third parties or in bulk;
 - 4.8.3 illegible, have been altered, reconstructed, forged or tampered with;
 - 4.8.4 photocopies and not originals;
 - 4.8.5 incomplete; or
 - 4.8.6 do not comply with these terms and conditions.
- 4.9 There is a limit of one entry to the competition per person. Entries on behalf of another person will not be accepted and joint submissions are not allowed.
- 4.10 Jagex reserves all rights to disqualify you if your conduct is contrary to the spirit or intention of the prize competition.
- 4.11 Competition entries cannot be returned.
- 5 SELECTION OF WINNER**
- 5.1 PRIZE DRAW PROCESS**
- 5.1.1 There will be 12 winners in total.
 - 5.1.2 All valid competition entries received by Jagex before the relevant closing date set out in
- Schedule 1 will be eligible for the prize draw process ("**Prize Draw Pool**").
- 5.1.3 No fee is required to enter the Prize Draw Pool.
 - 5.1.4 Within 7 days following the relevant closing date set out in Schedule 1 (unless specified by Jagex in writing), the winner of this competition will be randomly selected from the Prize Draw Pool by way the relevant method set out in Schedule 1.
- 6 CONTACTING THE WINNER**
- 6.1 We will notify the winner as soon as practicable after the relevant announcement date set out in Schedule 1 using the contact details provided in the entry. Jagex will not amend any contact information once the competition entry form has been submitted.
 - 6.2 Jagex may either publish or make available information that indicates that a valid award took place. To comply with this obligation Jagex will publish the username of major prize winners on a Jagex Website on the relevant announcement date set out in Schedule 1.
 - 6.3 Reasonable efforts will be made to make contact over a period of between 1 and 2 weeks of the relevant announcement date set out in Schedule 1. If it has not been possible to contact the winner in that time, the prize will be forfeited and awarded to the next eligible entrant.
 - 6.4 Once contacted, each winner will be sent a prize code for the Supplier's website for the relevant plushie. To claim the prize, each winner must add the relevant plushie to their cart at www.makeship.com, then input the code on the checkout screen to receive a discount for the cost of the plushie and Supplier's shipping fee for that plushie.
 - 6.5 In addition to clause 2, within one month of the relevant closing date set out in Schedule 1, anyone can request information of the major prize winners by emailing competitions@jagex.com or writing to: Competitions Team, Jagex Limited, 220

Cambridge Science Park, Cambridge, England, CB4 0WA.

7 CLAIMING THE PRIZE

- 7.1 If you are the winner of the prize, you will have until 11:59pm BST on 31 August 2023 to claim the prize by following the instructions set out in clause 6.4. If you do not claim the prize by this date, your claim to the prize will become invalid.
- 7.2 The prize may not be claimed by a third party on your behalf.
- 7.3 We do not accept any responsibility if you are not able to take up the prize.
- 7.4 Where the prize is capable of physical delivery, the winner will receive it by 31 January 2024 at the address provided in the entry.
- 7.5 We are not liable for any damage or loss to a prize caused by a third party. If a prize is damaged or fails to be delivered, we have no obligation to provide a replacement prize.

8 LIMITATION OF LIABILITY

- 8.1 Insofar as is permitted by law, Jagex, its agents or distributors will not in any circumstances be responsible or liable to compensate the winner or accept any liability for any loss, damage, personal injury or death occurring as a result of taking up the prize except where it is caused by the negligence of Jagex, its agents or distributors or that of their employees. Your statutory rights are not affected.

9 OWNERSHIP OF COMPETITION ENTRIES AND INTELLECTUAL PROPERTY RIGHTS

All competition entries and any accompanying material submitted to Jagex will become the property of Jagex on receipt and will not be returned.

10 DATA PROTECTION AND PUBLICITY

- 10.1 We will use your personal information only in accordance with these terms and conditions and our privacy policy. See also clause 6.2, with regard to the announcement of winners.

- 10.2 Entrants who do not want their username included on the list of winners referred to in clause 6.2 being published or made available, you must notify us within a reasonable period of time before the Closing Date of this competition by emailing competitions@jagex.com or writing to: Competitions Team, Jagex Limited, 220 Cambridge Science Park, Cambridge, England, CB4 0WA. In such circumstances, Jagex must still provide the information and winning entry to the Advertising Standards Authority on request. Please see our privacy policy at <https://www.jagex.com/en-GB/terms/privacy> for further information regarding this.

- 10.3 The winner of this competition may be asked to participate in publicity.

11 COMPLAINTS AND DISPUTES

- 11.1 If you want to contact us about this competition or have a complaint, you can reach us by emailing competitions@jagex.com or by writing to us at: Competitions Team, 220 Cambridge Science Park, Cambridge, England, CB4 0WA.
- 11.2 The laws of England and Wales apply to these terms and conditions, although if you are a resident elsewhere you will retain the benefit of any mandatory protections given to you by the law of that country.
- 11.3 Any disputes will be subject to the non-exclusive jurisdiction of the courts of England and Wales.

12 ACCESSIBILITY

- 12.1 If you have any difficulty accessing or entering this competition, please contact us at competitions@jagex.com or by writing to us at: Competitions Team, 220 Cambridge Science Park, Cambridge, England, CB4 0WA.

13 GENERAL

- 13.1 If there is any reason to believe that there has been a breach of these terms and conditions, Jagex may, at its sole discretion, reserve the right to exclude you from participating in the competition.
- 13.2 Jagex reserves the right to hold void, suspend, cancel, or amend the prize

competition where it becomes necessary to do so, including:

- 13.2.1 for reasons outside of its control, including if any law or regulation is inconsistent with these terms or where any law or regulation makes Jagex's performance of these terms impossible, unlawful, illegal or unethical; or
- 13.2.2 where any other unforeseen or unexpected event that cannot be reasonably anticipated or controlled, affects the fairness and/or integrity of the Competition (including, without limitation, in the case of anticipated, suspected or actual fraud, cheating, any computer virus, bug, or any catastrophic event).

SCHEDULE 1

Platform	Opening date	Closing time/date	How to enter (entries must be received between the opening and closing time/date)	How the winner(s) will be drawn	Prize announcement date	Prize
Twitter	16 August 2023	12:00noon BST on 17 August 2023	<p>Comment on the relevant competition tweet from the official Old School RuneScape Twitter account (@OldSchoolRS).</p> <p>You must be following @OldSchoolRS to be eligible.</p>	The winner will be selected at random using www.commentpicker.com .	18 August 2023	1x “Gnome Child” plushie
Instagram	16 August 2023	12:00noon BST on 17 August 2023	<p>Comment on the relevant competition post from the official Old School RuneScape Instagram account (@oldschool.runescape).</p> <p>You must be following @oldschool.runescape to be eligible.</p>	The winner will be selected at random using www.commentpicker.com .	18 August 2023	1x “Wise Old Man” plushie
Discord	16 August 2023	12:00noon BST on 17 August 2023	Join and react in the official Old School RuneScape Discord channel to win.	The winner will be selected at random using “gnome-child giveaway” bot.	18 August 2023	1x “Bob the Cat” plushie

Reddit	19 August 2023	7:45pm BST on 19 August 2023	Comment on the relevant Reddit competition post posted by the official Old School RuneScape Reddit account.	The winner will be selected at random using www.commentpicker.com	19 August 2023	1x “Nieve” plushie
Discord	19 August 2023	19 August 2023, ending once the fourth winner has been selected during the stream.	Join and react in the official Old School RuneScape Discord channel to win.	The winners will be selected at random using “gnome-child giveaway” bot.	19 August 2023	1x “Gnome Child” plushie 1x “Wise Old Man” plushie 1x “Bob the Cat” plushie 1x “Nieve” plushie
Twitter	21 August 2023	12:00noon BST on 22 August 2023	Comment and tag a friend in the relevant competition tweet from the official Old School RuneScape Twitter account (@OldSchoolRS). Both you and your friend must be following @OldSchoolRS to be eligible.	The winner will be selected at random using www.commentpicker.com .	22 August 2023	1x “Nieve” plushie 1x “Wise Old Man” plushie

Instagram	21 August 2023	12:00noon BST on 22 August 2023	<p>Comment and tag a friend in the relevant competition post from the official Old School RuneScape Instagram account (@oldschool.runescape).</p> <p>Both you and your friend must be following @oldschool.runescape to be eligible.</p>	The winner will be selected at random using www.commentpicker.com .	22 August 2023	<p>1x “Gnome Child” plushie</p> <p>1x “Bob the Cat” plushie</p>
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